

## Annexure - II

## PRE-BID QUERIES RAISED BY THE BIDDER AND BANK'S RESPONSE TO THE SAME

| Claims Details under GPAI |                       |                 |                  |                      |                |                       |
|---------------------------|-----------------------|-----------------|------------------|----------------------|----------------|-----------------------|
| Policy Period             | No of Claims Reported | Claims Rejected | Claims Withdrawn | claims Under process | claims settled | Type of Claim         |
| 01.09.2017-31.08.2018     | 23                    | 1               | 0                | 0                    | 22             | Death claims(10)      |
| <b>Total</b>              |                       |                 |                  |                      |                | Amount                |
|                           |                       |                 |                  |                      |                | 3200000               |
| 01.09.2018-31.08.2019     | 21                    | 1               | 1                | 0                    | 19             | Non Death claims (12) |
| <b>Total</b>              |                       |                 |                  |                      |                | 79217                 |
|                           |                       |                 |                  |                      |                | 3279217               |
| 01.09.2019-31.08.2020     | 11                    | 1               | 0                | 0                    | 10             | Death claims (10)     |
| <b>Total</b>              |                       |                 |                  |                      |                | 2575000               |
|                           |                       |                 |                  |                      |                | 70571                 |
| 01.09.2020-31.12.2020     | 9                     | 1               | 1                | 0                    | 7              | Non Death claims (9)  |
| <b>Total</b>              |                       |                 |                  |                      |                | 2645571               |
|                           |                       |                 |                  |                      |                |                       |
| 01.01.2021-31.12.2021     | 39                    | 0               | 1                | 2                    | 36             | Death claims (5)      |
| <b>Total</b>              |                       |                 |                  |                      |                | 1915000               |
|                           |                       |                 |                  |                      |                | 95070                 |
| 01.01.2022-27.10.2022     | 31                    | 0               | 3                | 9                    | 19             | Non Death claims (5)  |
| <b>Total</b>              |                       |                 |                  |                      |                | 2010070               |
|                           |                       |                 |                  |                      |                |                       |
|                           |                       |                 |                  |                      |                | 1800000               |
|                           |                       |                 |                  |                      |                | 323570                |
|                           |                       |                 |                  |                      |                | 2123570               |
|                           |                       |                 |                  |                      |                |                       |
|                           |                       |                 |                  |                      |                | 9470000               |
|                           |                       |                 |                  |                      |                | 861988                |
|                           |                       |                 |                  |                      |                | 10331988              |
|                           |                       |                 |                  |                      |                |                       |
|                           |                       |                 |                  |                      |                | 6700000               |
|                           |                       |                 |                  |                      |                | 544224                |
|                           |                       |                 |                  |                      |                | 7244224               |